

SC 2-1-1 Begins Taking Long-term Flood Recovery Calls



Colleton, SC – Individuals in need of long-term disaster recovery case management are another step closer in the process. South Carolina 2-1-1 Information and Referral (SC 2-1-1) has begun Disaster Case Management Intake. Victims of the October 2015 Flood still in need of assistance are now able to dial 2-1-1 and get their information entered into the disaster case management coordinated system. Hearts & Hands Disaster Recovery, a 501c3 nonprofit organization will be the main provider of Disaster Case Management services throughout the state. All residents in need of flood recovery will be assigned to that agency for long term recovery assistance.

SC 2-1-1 is *not* the agency providing disaster case management services, but is an avenue for entering the system. Everyone who enters the system may not be eligible for disaster case management services. Victims of the October 2015 Flood still in need of help can dial 2-1-1, select their language, and select option “7” when prompted to be connected to an intake specialist. Please be prepared to supply your *First Name, Middle Initial (if applicable)* and *Last Name*, along with *Date of Birth, FEMA Disaster #, Disaster Address, Primary/Alternate Telephone Number* and *# in Household*.